

CONNECTNET SERVICE & DEBIT ORDER

(DSL, Internet Data & ADSL GSM Router)

Connectnet Broadband Wireless (Pty) Ltd
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Reg. No. 2004/005721/07
 VAT No. 4460215900



ConnectNet Account Executive

ConnectNet Account Number

Job Number

CUSTOMER DETAILS

Customer/Registered Name _____
 Trading As _____
 ID/Passport/Co/CC Number _____
 VAT Registration Number _____
 Telephone Number _____
 Facsimile Number _____

CONTACT PERSON DETAILS

Name _____
 e-Mail _____
 Cell _____

ACCOUNTING DETAILS

Postal Address _____
 Postal Code _____
 e-mail Address _____

Account Contact Person _____
 Telephone Number _____
 Facsimile Number _____

DEBIT ORDER DETAILS

Bank Name _____
 Branch Name _____
 Type of Account Current (Cheque) Savings Transmission

Account Number _____
 Branch Code _____

INSTALLATION DETAILS

Telkom Telephony Service (Number) to be converted or migrated * to ConnectNet Resell DSL Access Service

* If an existing DSL Access is to be migrated to ConnectNet Resell DSL Access Service the Customer hereby gives ConnectNet permission to cancel the service with Telkom.

Physical Address _____
 Suburb _____
 City/Town _____
 Contact Person/s (On Site) _____ (Staff authorised to sign Service Delivery)
 Telephone Number (On Site) _____ Cell _____
 Instructions _____

TARIFF OPTIONS - Tick only services to be supplied by ConnectNet

ADSL GSM Router	Request for: <input type="checkbox"/>	Monthly Subscription	Contract Period	Activation Fee	
ADSL GSM Router including 50 MB GSM Data:	<input type="checkbox"/>	R 419.00 pm (Excl VAT)	24 Month Contract	R 120.00 (Excl VAT)	
ConnectNet Internet Data (Shaped)	Request for: <input type="checkbox"/>	Monthly Subscription	Contract Period	Activation Fee	
	<input type="checkbox"/>	New Installation	<input type="checkbox"/> Upgrade	<input type="checkbox"/> Downgrade	
3 GB In-Bundle Internet Data:	<input type="checkbox"/>	R 89.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	} Activation Date _____
5 GB In-Bundle Internet Data:	<input type="checkbox"/>	R 149.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
10 GB In-Bundle Internet Data:	<input type="checkbox"/>	R 299.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
Uncapped 384 kb/s Internet Data:	<input type="checkbox"/>	R 439.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
Uncapped 512 kb/s Internet Data:	<input type="checkbox"/>	R 619.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
Uncapped 4096 kb/s Internet Data:	<input type="checkbox"/>	R 1749.00 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
ConnectNet DSL Service (Best effort)	Request for: <input type="checkbox"/>	Monthly Subscription	Contract Period	Activation Fee	
	<input type="checkbox"/>	New Installation	<input type="checkbox"/> Upgrade	<input type="checkbox"/> Downgrade	
384 kb/s:	<input type="checkbox"/>	R 133.33 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	} Activation Date _____
512 kb/s:	<input type="checkbox"/>	R 253.51 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	
4096 kb/s:	<input type="checkbox"/>	R 362.28 pm (Excl VAT)	Month to Month	R 120.00 (Excl VAT)	

IMPORTANT NOTES

- Out-of-Bundle Internet Data is charged at R 60.00 per GB (all In-Bundle Internet Data Options) and Out-of-Bundle GSM Data on the ADSL GSM Router is charged at R 1.00 per MB. Unused monthly data is not transferable to the next month.
- The ConnectNet DSL Service pricing is subject to Telkom's annual tariff adjustments.
- Additional charges will be levied should ConnectNet owned Devices and/or SIMs not be returned by the Customer to ConnectNet on termination of this Service.
- An Installation fee of R 399.00 (Excl VAT) shall be charged by ConnectNet for each ADSL GSM Router installed by ConnectNet. For any ConnectNet DSL Service application where Telkom is required to dispatch a technician to the Customer's premises to configure any technology other than copper to provide the ConnectNet DSL service, then Telkom will levy an installation fee of R 371.88 (Excl VAT) on Customer's telephone invoice rendered by Telkom for such services.
- All invoices and monthly statements will be sent electronically via e-mail to your specified e-mail address.
- Please attach copies of company (CM1 & CM29) / CC (CK) / ID documents and a cancelled cheque with your application for Service.
- Directors of a Company (Private or Public) or a Member of a Closed Corporation : Where a Company or Closed Corporation is the Customer as indicated on the Service Order, then the Directors or Members accept and acknowledge that they are liable in their personal capacity for all outstanding monies owed to ConnectNet in the event that the Company or Closed Corporation (the Customer) fails, for whatever reason, to pay the outstanding amounts.
- By signing this Service Order, the person/legal entity applying for the Service accepts and acknowledges that they shall be bound by ConnectNet's Master Services Agreement and any applicable Service Schedules thereto (available on request or on the ConnectNet website www.connectnet.co.za).
- I/We hereby instruct and authorise Connectnet Broadband Wireless (Pty) Ltd (ConnectNet) to draw against my/our account with the abovementioned bank (or any bank or branch to which I/we may transfer my/our account) all monies which are due and payable by me/us in terms of ConnectNet's Master Services Agreement as soon as possible after installation of Service and thereafter at the beginning of each month and continuing until termination of our agreement or until cancelled by me/us in writing. All such withdrawals from my/our bank account by ConnectNet shall be treated as though they had been signed by me/us personally.
- Should the above terms conflict with the terms in ConnectNet's Master Services Agreement or any applicable Service Schedule, then the above terms shall prevail.

AUTHORISATION

Signed By - Person(s) duly authorised to sign this Service Order on behalf of the Customer. **Refer Note 7 & 9 above.** _____ / _____
 Name and Surname _____ Date of Signature _____
 Position _____ ID Number _____